

Customers/Connectivity
Volumes/Traffic
Revenues
Service Quality
Prices
Coverage (geographic)
Other:

Question number	Unit of Measure	Data Collection / Reporting Requirement	Description	Dimensions/Categories	Operator to provide Data
1	Number	Mobile services in operation	The number of cellular mobile services in operation (using 2G, 3G or beyond) that initiated a chargeable event in the last quarter. As of the last day of the reporting period.	Disaggregated By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
2	Number	Mobile broadband subscriptions	The number of handset-based and computer-based (USB/dongle) mobile broadband subscriptions (i.e. involving a recurring subscription fee) to the public Internet that accessed the Internet in the last quarter. Refers to actual active users, not those mobile subscribers with a theoretical ability to use broadband speed mobile data services simply because they have broadband-enable handsets.	Disaggregated By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
3	Number	Fixed wired broadband subscriptions	The number of fixed wired broadband internet access subscriptions supplied as of the last day of the reporting period.	Disaggregated By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
4	Number	Fixed wireless broadband subscriptions	The number of fixed wireless broadband internet access subscriptions supplied as of the last day of the reporting period.	Disaggregated By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
5	Number	Total Beneficiaries	Number of people connecting to the first time to the internet. Measured as the increase in number of internet users (over the last quarter)	Disaggregated by State	FSMTC/Other Providers
6	Number	Total Beneficiaries	Number of premises connected to fiber multiplied by average number of persons per household	Same Question by State	FSMTC/Other Providers
7	Number	Total Beneficiaries	Number of 4G/LTE mobile broadband subscribers as of the last day of the reporting period	Same Question by State	FSMTC/Other Providers
8	List	Outer Islands Access	A list of the outer Islands which you provide with internet access, irrespective of the technology used	Same Question by State	FSMTC/Other Providers
9	Number	Fibre Availability	The number of homes passed that have the technical and commercial means to connect by drop wire to the network	Same Question by State	FSMTC/FSMTCC
10	Number	Fibre Connections	The number of premises with fibre connection	Same Question by State	FSMTCC/Other Fibre Operators
11	Number/Plan information	Subscribers to different internet plans	Number of customers are subscribed to each advertised internet plan offered - For example 1024 Kbps up and down	Same Question by State	FSMTC/Other Providers
12	Number	Mobile-to-mobile call minutes	The total number of chargeable retail voice call minutes during the reporting period. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
13	Number	Outbound international call minutes	The total number of chargeable retail voice call minutes that originated on the licensee's network and terminated outside FSM during the reporting period. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
14	Number	SMS	The total number of chargeable retail SMS messages during the reporting period. Chargeable messages are those actually carried on the licensee's network and for which the licensee may charge the subscriber who originates it, irrespective of whether or not an actual charge is levied on the subscriber. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
15	Number	Mobile data traffic	The total amount of data usage (measured in megabytes (MB) and excluding SMS and MMS) charged to mobile services during the reporting period. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
16	Number	Mobile-to-fixed call minutes	The total number of chargeable retail voice call minutes that originated on the licensee's mobile network and terminated in FSM on a fixed network during the reporting period. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
17	Number	International inbound roaming call minutes	The total number of chargeable minutes made and received by subscribers of a foreign network operator roaming on the licensee's network in FSM. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
18	Number	Fixed-to-fixed call minutes	The total number of chargeable retail voice call minutes that originated on the licensee's fixed network (including a fixed wireless network) during the reporting period. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
19	Number	Fixed-to-mobile call minutes	The total number of chargeable retail voice call minutes that originated on the licensee's fixed network (including a fixed wireless network) and terminated in FSM during the reporting period. Chargeable minutes are those actually carried on the licensee's network and for which the licensee may charge the caller, irrespective of whether or not an actual charge is levied on the caller. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
20	\$	Mobile-to-mobile call revenue	Gross retail revenue (excluding sales taxes) in \$ from mobile voice calls during the reporting period, regardless of the manner in which the call was charged. All such data should be included regardless of the basis of charging, which may be per unit, per time block, or a subscription plan.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
21	\$	Mobile-to-fixed call revenue	Gross retail revenue (excluding sales taxes) in \$ from mobile voice calls that originated on the licensee's mobile network and terminated in FSM on a fixed network during the reporting period, regardless of the manner in which the call was charged.	Same Question By State, on-net or off-net, and for Pre and Post Paid Customers, if possible.	FSMTC/Other Providers
22	\$	Mobile Outbound international call revenue	Gross retail revenue (excluding sales taxes) in \$ during the reporting period, regardless of the manner in which the call was charged from mobile voice calls that originated on the licensee's fixed network and terminated outside FSM during the reporting period.	Same Question By State, if possible.	FSMTC/Other Providers

23	\$	SMS revenue	Gross retail revenue (excluding sales taxes) in \$ from SMS messages during the reporting period, regardless of the manner in which the message was charged	Same Question By State, on-net or off- FSMTCC/Other Providers net, and for Pre and Post Paid Customers, if possible.
24	\$	Mobile data revenue	Gross retail revenue (excluding sales taxes) in \$ from mobile data usage (excluding SMS and MMS) charged to mobile services during the reporting period, regardless of the manner in which the data usage was charged.	Same Question By State, and pre paid/post paid if possible. FSMTCC/Other Providers
25	\$	International inbound roaming call revenue	Gross revenue (excluding sales tax) in \$ from chargeable calls made by subscribers of a foreign network operator roaming on the licensee's mobile network in FSM	Same Question By State, if possible. FSMTCC/Other Providers
26	\$	Line rental revenue	Gross retail revenue (excluding Sales Taxes) in \$ from line rental charges during the reporting period.	Same Question By State, and pre paid or post paid if possible. FSMTCC/Other Providers
27	\$	Fixed-to-fixed call revenue	Gross retail revenue (excluding Sales Taxes) in \$ from chargeable fixed voice calls during the reporting period, regardless of the manner in which the call was charged.	Same Question By State, on-net or off- FSMTCC/Other Providers net, if possible.
28	\$	Fixed-to-mobile call revenue	Gross retail revenue (excluding Sales Taxes) in \$ from chargeable fixed voice calls that originated on the licensee's fixed network (including fixed wireless networks) and terminated in FSM during the reporting period.	Same Question By State, on-net or off- FSMTCC/Other Providers net, if possible.
29	\$	Fixed Outbound international call revenue	Gross retail revenue (excluding Sales Taxes) in \$ from chargeable fixed voice calls that originated on the licensee's fixed network and terminated outside FSM during the reporting period.	Same Question By State, if possible. FSMTCC/Other Providers
30	\$	Mobile broadband Revenue	Gross retail revenue (excluding Sales Taxes) in \$ from the supply of fixed wired internet access services during the reporting period.	Same Question By State, if possible. FSMTCC/Other Providers
31	\$	Fixed wired broadband revenue	Gross retail revenue (excluding Sales Taxes) in \$ from the supply of fixed wireless data services during the reporting period.	Same Question By State, if possible. FSMTCC/Other Providers
32	\$	Other revenue	Other Gross telecommunications retail revenue (excluding Sales Taxes), with an explanation of what the licensee places in this category	Same Question By State, if possible. FSMTCC/Other Providers
33	km	Fibre Cable Length	The total length of Subsea Fiber Optic Cable in place as of end of the reporting period (km)	FSMTCC
34	km		The total length of Terrestrial Fiber Optic Cable Built as of end of the reporting period (km)	Same Question By State FSMTCC/Other Fibre Operators
35	Number	Base Stations	Number of mobile base stations are installed on outer islands?	FSMTCC/FSMTCC/Other operators?
36	\$	Wholesale internet price	The charge for approved service providers for access to wholesale (backhaul) internet bandwidth, in \$ per Mbps (Megabits per second) per month	FSMTCC
37	\$	Retail Price	The lowest cost of a plan with speeds of at least 512kbps	FSMTCC/Other Providers
38	\$		The lowest price for a broadband internet access plan? Includes xDSL, cable modem, fibre-to-the-building and other fixed (wired) broadband technologies	FSMTCC/Other Providers
39	Number	Entry Retail Broadband Speed	The upload and download speed of the lowest price plan from Question 38 in Kbps	FSMTCC/Other Providers
40	Number	Entry Retail Broadband Volume Limits	The monthly volume limits on gross MB download/upload per month of the lowest price plan from Question 38	FSMTCC/Other Providers
41	Number	Wait time to connection	Duration between the time a valid service order is received by a licensee to the time a working service is made available for use	FSMTCC/Other Providers
42	Number	No. of trouble tickets	A record in the licensee's system for tracking faults and their resolution, where a "fault" is an instance of disrupted or degraded service that is attributable to the network or service of the licensee and that is not found to be invalid. Only fault reports made by end users need to be reported.	FSMTCC/Other Providers
43	Number	Wait time to repair	Duration between the time a fault is notified by the end-user to the published point of contact of the service provider and the time when the service or service element has been restored to normal working order.	FSMTCC/Other Providers
44	Number	No. of dropped calls	Number of incoming and outgoing calls which, once they have been correctly established and therefore an assigned traffic channel, are dropped or interrupted prior to their normal completion by the end user	FSMTCC/Other Providers
45	Number	No. of complaints	Number of complaints. A complaint means a statement by an end user to the published point of contact of the licensee expressing dissatisfaction due to a gap between the expected and the delivered benefits from use of a service	FSMTCC/Other Providers
46	Number	Consumer satisfaction	Consumer satisfaction	FSMTCC/Other Providers
47	Number	End User Bandwidth	Total bandwidth (in Megabits per second) of submarine cable connections to Yap, Chuuk and Kosrae.	FSMTCC
48	Number	International Bandwidth	The total bandwidth of Satellite connections to Yap, Chuuk, Kosrae	FSMTCC/Other Providers